



**GOVERNMENT BRENNEN
COLLEGE,
DHARMADAM
THALASSERRY, KERALA**



**STUDENT SATISFACTION SURVEY
ANALYSIS REPORT**

2019 - 20

Introduction

Government Brennen College, Dharmadam, Thalassery is one of the premier institutions of higher education in the state of Kerala. With a tradition of 131 years, the college is catering to the comprehensive advancement of the various sections of the society in the region. Developed out of the Free School established in 1862 by Edward Brennen, the institution was elevated to the status of Grade II College in 1890. It is now a First Grade College recognized as a Center of Excellence with the status of 'Heritage College'.

The College offers 18 UG and 12 PG courses. There are eight research departments. The selection process to the courses is transparent. Due weightage is given to the marginalised, the differently-abled and the like categories who are provided with ample emotional and economic support so as to bring them to the main stream.

STUDENT SATISFACTION SURVEY

. Government Brennen College has an effective system for collecting and analysing the feedback of students, parents and alumni regarding teaching, learning process and other facilities in the college. The college takes feedbacks regularly with the view of improving the academic standard of students. Based on the feedback reports, the college takes adequate measures to the benefit of the teachers and students.

QUESTIONNAIRE

Sl. No.	Statements about facilities/features
1	How do you rate the learning atmosphere in the College?
2	How do you rate the quality and relevance of the course?
3	How do you rate the student progress and monitoring system?

4	How do you rate the quality of teaching in the college?
5	How do you rate the value added education engaged in the college? (For e.g. Cultural Programs, Ethics and Yoga classes)
6	How do you rate the community based extension programmes carried out by the college through various wings like NSS, NCC, Bhoomitrasenaetc ?
7	How do you rate the infrastructural facilities like class/faculty rooms, auditorium etc
8	How do you rate the learning resources such as library, internet, computer etc.
9	How do you rate the Parent Teacher Communication?
10	How do you rate the College?

The collected data were analysed and the following conclusions made.

SL No	Question	Not satisfactory	Satisfactory	Good	Very good	Excellence	total
1	How do you rate the learning atmosphere in the College?	3	14	86	30	7	140
2	How do you rate the quality and relevance of the course?	5	21	82	26	6	140
3	How do you rate the student progress and monitoring system?	3	24	92	18	3	140
4	How do you rate the quality of teaching in the college?	2	16	104	15	3	140
5	How do you rate the value added education engaged in the college? (For e.g. Cultural Programs, Ethics and Yoga classes)	4	26	81	27	2	140
6	How do you rate the community based extension Programmes carried out by	6	32	76	21	5	140

	the college through various wings like NSS, NCC, Bhoomitrasenaetc ?						
7	How do you rate the infrastructural facilities like class/ faculty rooms, auditorium etc	1	24	93	19	3	140
8	How do you rate the learning resources such as library, internet, computer etc.	3	26	91	16	4	140
9	How do you rate the Parent Teacher Communication?	4	16	98	16	6	140
10	How do you rate the College?	2	24	92	18	4	140

It was found that students generally have a good opinion of the college and its infrastructure.

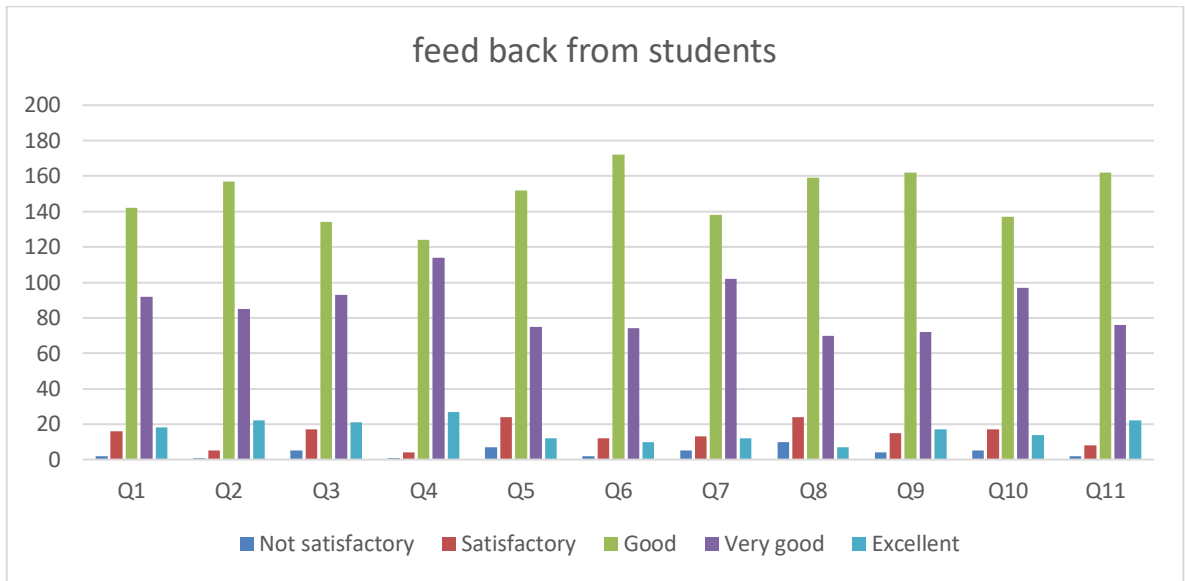
FEEDBACK ON SYLLABUS and TEACHING

The questionnaire used for students feedback consists of the following questions.

Q1	The teacher completes the syllabus in time.
Q2	The teacher has excellent communication skills.
Q3	Teacher prompts to ask questions.
Q4	Internal evaluation process is fair and impartial.
Q5	Teacher is punctual in the class
Q6	Sufficient number of prescribed books are available in the library.
Q7	The facilities like class rooms, toilet, auditorium, internet/ photo etc. are excellent.
Q8	The community based extension programmes carried out by the college through various wings like NSS, NCC, Bhoomitrasena are excellent.
Q9	Excellent rapport with teaching/ administrative staff.
Q10	Excellent learning atmosphere in the college.
Q11	Overall Rating about facilities

A random sample of 270 students is selected from all the departments for the survey. Students' opinion on various objectives are measured in a five point scale (not satisfactory – 1, satisfactory-2, Good-3, Very good-4, Excellent-5). The data collected from the students are analyzed and the conclusions are given below.

SL No	Question	Not satisfactory	Satisfactory	Good	Very good	Excellence	total
Q1	The teacher completes the syllabus in time.	2	16	142	92	18	270
Q2	The teacher has excellent communication skills.	1	5	157	85	22	270
Q3	Teacher prompts to ask questions.	5	17	134	93	21	270
Q4	Internal evaluation process is fair and impartial.	1	4	124	114	27	270
Q5	Teacher is punctual in the class	7	24	152	75	12	270
Q6	Sufficient number of prescribed books are available in the library.	2	12	172	74	10	270
Q7	The facilities like class rooms, toilet, auditorium, internet/ photo etc. are excellent.	5	13	138	102	12	270
Q8	The community based extension programmes carried out by the college through various wings like NSS, NCC, Bhoomitrasena are excellent.	10	24	159	70	7	270
Q9	Excellent rapport with teaching/ administrative staff.	4	15	162	72	17	270
Q10	Excellent learning atmosphere in the college.	5	17	137	97	14	270
Q11	Overall Rating about facilities	2	8	162	76	22	270



Conclusion

The analysis found that the students maintained a good opinion on the infrastructure and teaching learning process in the institution. However there need to be further attempts to reach excellence. Less than 10% of the students shared an overall rating of excellence to the college. This has to be addressed by the institution and bold steps are to be taken.

IQAC Co-Ordinator

Report received



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